

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Monitoring Reporting Requirements Not Met for**  
**Mineral Wells PSD WV3305405**

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation (see table below).

*An on-site evaluation of our system is conducted on a regular basis. Results of the evaluation show significant deficiencies in our water system which must be addressed to the Office of Environmental Health Services – District Office. We did not correct these deficiencies by the required date and are therefore in violation.*

**What should I do?**

At this time, there is nothing you need to do.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
45, Failure to Correct Sanitary Survey Significant Deficiencies	2024-28348 2018-28326	As Required	Dec 2023 Jun 2021

**What happened? What is being done? (Describe corrective action)**

Paper work errors, water quality is fine  
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For more information, please contact Todd Anderson at 304-489-2915  
(Contact Name) (Phone Number)  
 or PO Box 266 Mineral Wells, WV 26150  
(Mailing Address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date Prepared: October 7, 2024

Date Distributed 10/8/24

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Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
27, MONITORING, ROUTINE, MAJOR, CHLORINE Failure to Report Required Chlorine Residual with a Coliform Sample Result	2024-28351	Monthly	JUL 2024
27, MONITORING, ROUTINE (DBP), MAJOR Failure to monitor for Trihalomethanes (TTHM's)	2024-13431	Quarterly	2QT 2024
36, MONITORING, RTN/RPT MAJOR, CHLORINE Missing Required Chlorine Residual Associated with a Bacteriological Sample or Entry Point to the Distribution	2024-28346	Monthly	OCT 2023

**What happened? What is being done? (Describe corrective action)**

Paper work errors, water quality is fine

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